



Leen Menken
FOODSERVICE LOGISTICS

Tervetullut !

Menken

- Family business since 1987
- 15.000 pallet locations
- 2nd location in The Hague
- 200-250 employees
- Diversity of food customers



The 'Menken' Culture

Passion



Our staff have a warm heart towards all our cool affairs

Reliable



A solid partner. To our clients, suppliers, staff and all other relations

Pleasure



With passion for the job and a big dose of pleasure each and every day this is what gets us on our way

Our 3 Business units



Warehousing

--
since 1987

Traders, producers,
importers and
exporters



Foodservice Logistics

--
since 1995

Quick Service
restaurants, catering,
supply chain logistics
4PL



E-commerce Logistics

--
since 2012

Crossdocking, shuttle,
last mile services
Chilled and frozen
orderpicking

Process E-commerce Logistics

Delivery product from customer to Menken

- Multiple products delivered at Menken for order picking, or
- Cross dock (customer delivers a complete box)



Delivery to customers

- Vans at the HUB's loading the pallets from the Shuttle Truck
- Delivery to the customers
- In case of delay the customer receives a text message/e-mail

Delivery to 'HUB' locations as of 2 AM

- Shuttle trucks deliver to HUB locations all over the country



Customer sends order before 6PM

- Customer services receives the order
- Order sent to order picking teams
- Order picking starts, frozen and/or chilled
- Every box gets an address sticker

Transport planning ready at 9PM

Customer receives an e-mail with the planning

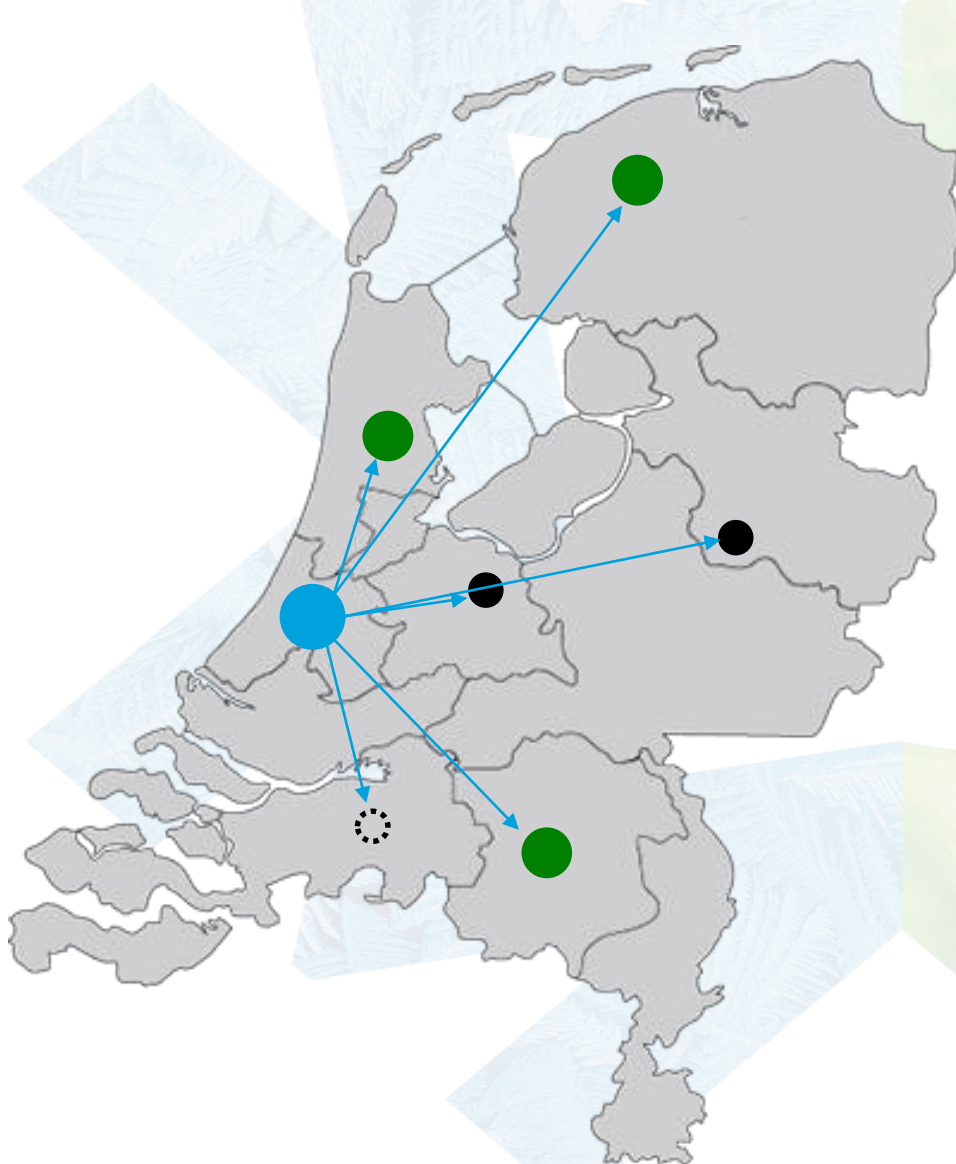
- Each receiver will be informed about the delivery time



Order is ready for shipment as of 2AM

- Crossdock and orderpick boxes put on route

HUB Locations



●	Zoetermeer	15.000 m ²
●	Amsterdam	300 m ²
●	Leeuwarden	150 m ²
●	St. Oedenrode	150 m ²
●	Soesterberg	70 m ²
●	Deventer	50 m ²
○	Breda	

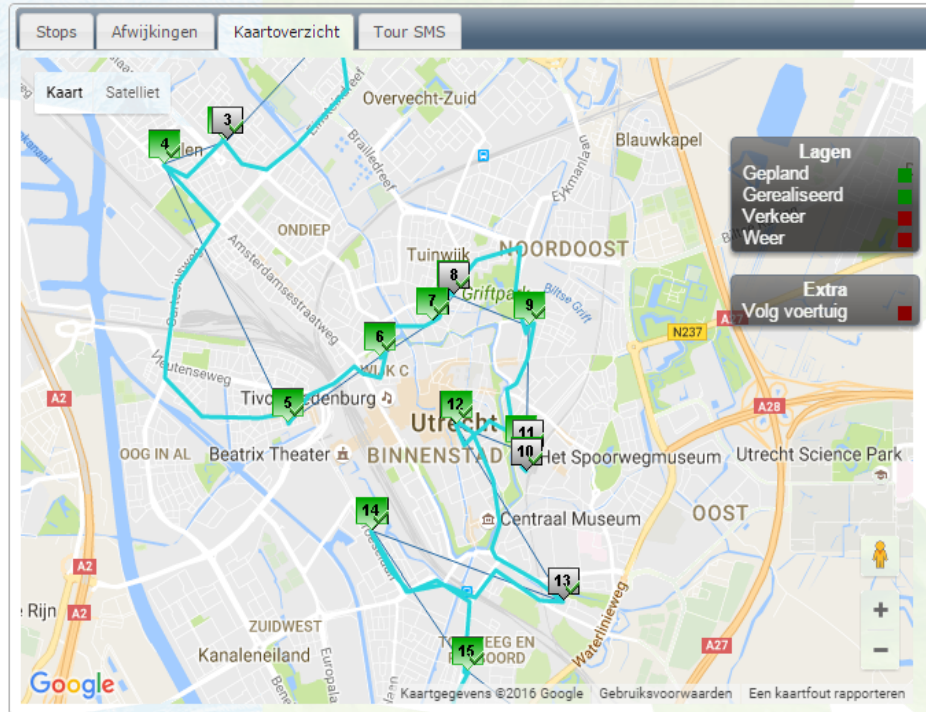
Fleet

- Nationwide distribution network
- Vans with chilled and frozen loading spaces
 - Most vans we hire from partners
- Our own vans are chilled and frozen by solar panels
- ISO-BRC certifications, Lean & Green



Rit monitor & Tablet

	stop 17 van 26	#24533 / KR-81804 Jet 3	9:49
	stop 14 van 14	#24534 / KR-81805 JET 4	5:23
	stop 17 van 27	#24535 / KR-81806 Jet 5	9:06
	stop 18 van 18	#24536 / KR-81807 Jet 6	5:50
	stop 0 van 14	#24537 / KR-81808	4:24
	stop 20 van 28	#24538 / KR-81809 LVV 5	8:17
	stop 18 van 19	#24539 / KR-81810 LVV 6	6:29
	stop 26 van 26	#24540 / KR-81811 LVV 7	5:11
	stop 28 van 28	#24541 / KR-81812 LVV 8	4:59
	stop 15 van 21	#24542 / KR-81813 LVV 9	4:32



Consumers receive track & trace link

Actuele informatie



Klantgegevens



Zendinginformatie



Leverdatum

20-06-2015

Status

VOLTOOID

Bewijs van aflevering

Geplande levertijd

10:40 - 11:40



Tijdstip aangekomen

11:10

Uw chauffeur:

Jerry



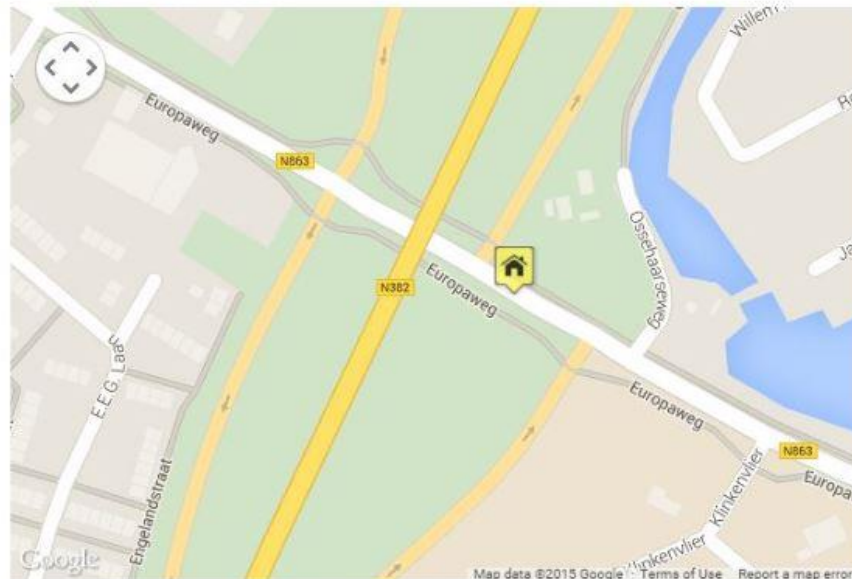
Lever- of ophaaladres

Straat / huisnummer

Europaweg 1

Postcode / woonplaats

7742PP Coevorden



Standard distribution model

Farmer



Auction



Brokering



Distribution
Center



Wholesale



Consumer



Menken E-commerce model

Farmer



Leen Menken



Consumer



Our E-commerce Customers

Currently we serve 75 customers



MARLEY SPOON

Dinnerkits



Online shop with Asian specialties



BRANDT & LEVIE

B2B High quality Sausages



Online grocery shop with products directly from the farmers



Online cake shop



Online healthy dog- and cat food

Short Food Supply Chain

- Maximize synergies which results in a lower carbon footprint (more customers in one trip)
- Combine pick ups at farmers with deliveries to customers
- Possibility local for local
- Short food supply chain = fresh product
- Short food supply chain = less food waste



Why do our customers choose a logistic partner?

- One multi temperature network in the Netherlands & Belgium
- 7 Days a week
- Small delivery time window (1 hour)
- Therefore a very low percentage of returns
- Temperature chain is 100% guaranteed





Leen Menken
FOODSERVICE LOGISTICS

Fresh and naturally cold!

Statement

The short Food Supply Chain is better for the environment

Agree?
Disagree?

Statement

The short Food Supply Chain is a benefit for the farmer, because they get a better and fairer price for their product

Agree?
Disagree?